

# Accident Procedure

In the event of a serious accident or incident requiring the emergency services, call **999** – ask for the Ambulance or Coastguard service as required (HM Coastguard Service operates on the Broads from Gorleston and Hemsby).

**Broads Radio Control Broads Authority - 01603 756056**

**Police - 0845 4564567**

## Your location

To identify your location, there is a list in the boat pack of grid references and latitude/longitudes for popular locations with notes on accessibility.

## What to do and who to tell

In the case of any accident or damage to the boat, to other craft or to any property it is the full responsibility of the hirer to:

[a] find out the name of any property or other craft involved, together with the name and address of the owner and/or hirer,

[b] to report these facts **as soon as possible** to Hunter's Yard, on 01692 678263 or the emergency helpline **07787 064688** to be followed within 24 hours by a written report and diagram detailing the incident and any damage, in accordance with instruction in the boat pack.

[c] inform the Broads Authority on 01603 610737 or one of their Navigation Rangers as soon as possible of any incident involving injury or damage.

No repairs may be put in hand without the consent of Hunter' Yard.

## Responsibility

The first named Hirer is in charge of the boat/s and is responsible for its/their safe navigation within the Broads. The hirer is responsible for taking all reasonable care of the boat and its equipment during the period of hire and for returning same undamaged and in a clean condition at the end of the hire period.

## Insurance

Insurance against accident or loss is included in the terms of hire subject to an excess of £250 [per incident - not per booking] being payed immediately to Hunter's Yard in case of an insurance claim or damage at cost up to £250 net if repairs can be carried out without an insurance claim. The hirer is required to sign an undertaking on collection of the boat to pay for damage up to £250 per incident.

The boats are insured for cruising during daylight hours only i.e. between the hours of sunrise and sunset as defined by the Broads tide table [copy on each yacht].