

Conditions of Hire

Payment Terms

The correct deposit [25% of total] must be paid by the Hirer to confirm the booking. Provisional bookings made before 1st January must be confirmed with a deposit by 31st January. Bookings made after 1st January must be confirmed immediately with a deposit. A notice period of at least 8 weeks before the holiday begins must be given for a deposit to be refundable [less a £25 administration fee per booking]. **The balance of the hire charge is due at least 4 weeks before the start of the holiday. No reminders will be sent and your booking becomes void with the loss of all deposits if the balance is not received on time.** If the booking is cancelled within 4 weeks of the start date, the whole of the charge is forfeited and if unpaid at the time of the cancellation, will be sought by the Company. Only the complete yacht can be booked – not single berths. The hire terms quoted are based on costs in force at the time of printing and any fluctuation in the rate of VAT [20% from Jan. 2011] may result in a revision of the charges.

Hirer's on either a cabin yacht or half decker will be required to sign an undertaking on collection to pay for damage up to £250 per incident. Damage and/or losses are chargeable at costs as per listed on board.

Accidents & Insurance

The Hirer is responsible for taking all reasonable care of the yacht/s and its/their equipment during the period of hire and for returning same undamaged and in a clean condition at the end of the hire period. Insurance against accident or loss is included in the terms of hire subject to an excess of £250 [per incident – not per booking] is payable immediately to the Trust in case of an insurance claim, or damage at cost up to £250 net if repairs can be carried out without an insurance claim. The first named Hirer is in charge of the boat/s and is responsible for its/their safe navigation within the Broads. In the case of any accident or damage to the yacht, to other craft or to any property it is the full responsibility of the Hirer to [a] find out the name of any other craft involved, together with the name and address of the owner and/or Hirer, [b] to report these facts **as soon as possible** to Hunters Yard, on emergency helpline or 01692 678263 together with a report and diagram detailing the incident and any damage [c] inform the Broads Authority on 01603 610737 or one of their Navigation Rangers as soon as possible of any incident involving injury or damage. No repairs may be put in hand without the consent of the Company. **The boats are insured for cruising during daylight hours only** i.e. between the hours of sunrise and sunset as defined by the Broads tide table [copy on each yacht]. **They must not be used for cruising outside these times or for racing at any time.**

Under no circumstances may the yachts be taken out to sea or below Haven Bridge, Great Yarmouth or through the lock at Oulton Broad. On no account may they be used for towing [other than a dinghy supplied by Hunters Yard] or be towed by other boats unless with professional assistance. It is obligatory that you adhere to the current navigation byelaws set by the Broads Authority [copy of relevant sections on board each yacht].

By paying a deposit you are agreeing to these Conditions and to any necessary amendments that may be made in future, of which you will be notified in writing. **Private hiring is through Hunter's Fleet Ltd. Youth hiring is through Norfolk Heritage Fleet Trust.** All cheques should be payable appropriately.

Booking Terms

All boats are let on an unattended basis. It is the Hirer's responsibility to ensure the skipper and crew are experienced enough to handle the yacht and are not sailing under the influence of alcohol/drugs. The booking accepted on the understanding that the yacht is placed at the disposal of the Hirer on the specified date unless the company is prevented from doing so by circumstances beyond its control, in which case the whole of the hire fee will be returned, but the Hirer will have no claim on the Company. Advance booking for 'extras' is advisable. **Extra gear** includes all the items needed to board an additional person on the yacht, including mattresses, bedding and all utensils. **Vehicles** are parked on the premises at owner's risk.

Pets

Pets are welcomed at a charge of £30. If you wish to bring your pet please inform us at the time of booking.

Boarding times

Saturday hirers can arrive between **2pm-4pm**. For short breaks we will endeavour to have the boat available by approximately **11am**. You are welcome to enquire the previous week if you require an earlier start time. If you are likely to arrive after **3pm** on your start date please inform the staff in advance. There will be a charge of £20 per boat per hour to cover staff overtime if you arrive after 4 pm (this may be waived at the discretion of the manager).

Please help our staff by ensuring the yacht is cleared not later than 9am on your date of departure. A surcharge of £15 per hour or part thereof is payable after this time.